

USER MANUAL



Thank you for choosing Better Bathrooms.
Please read this manual before installing your product
and keep for future reference.

better 
bathrooms



- **Single-person assembly**
- **Tools required**
- **We always recommend using professional tradespeople to install your product**

V1_08.04.26

Congratulations on your purchase

And welcome to our growing gang of savvy shoppers

We're on a mission to bring you extraordinary bathroom products, for less. From modern to traditional style ceramics, plus the gorgeous fixtures, fittings and furniture to match. So, you can fall in love with your space every single day.

As one of the UK's largest independent bathroom stores, we've received countless awards; including the National Business Awards UK, the Digital Entrepreneur Awards and being placed on The Sunday Times Fast Track 100.

We hope your new product goes above and beyond your expectations. However, should any problems occur, please:

- log in to your account and contact our customer services team via your self-serve portal – betterbathrooms.com/CustomerAccount/Login
- contact us via betterbathrooms.com/content/contact-us

Important information

- Please read these instructions thoroughly and retain for future reference
- Always check for pipes and cables before drilling

Contents

- Component Listing
- Technical Drawing
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- Installation Instructions
- Maintenance, Care & Cleaning

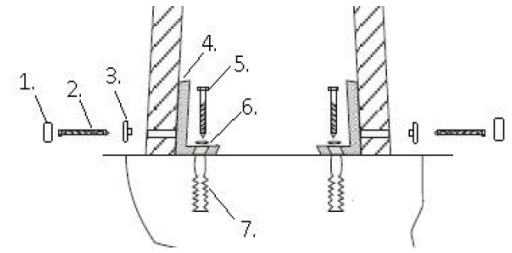
Component Listing

PAN
Soft Close Seat and Cover (in separate box)
Floor Fixing Kit
Installation Instructions
CISTERN
Push Button
R&T Tank Fittings (Bottom Inlet)
Pan to Cistern Fixing Kit
Rubber Gasket / Spud
Installation Instructions

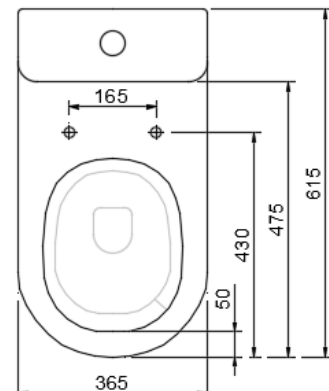
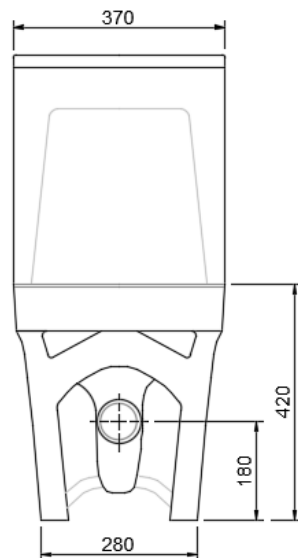
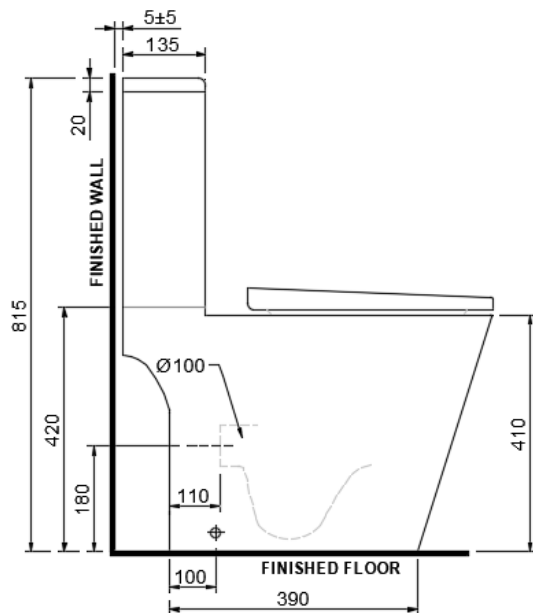
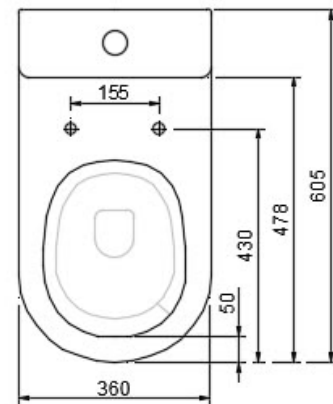
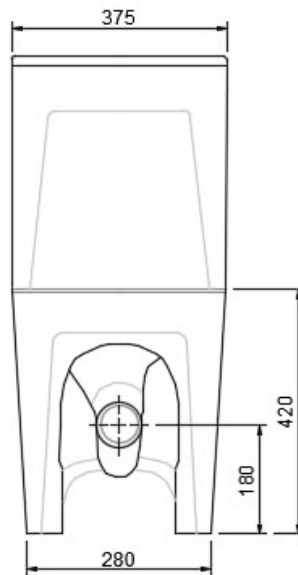
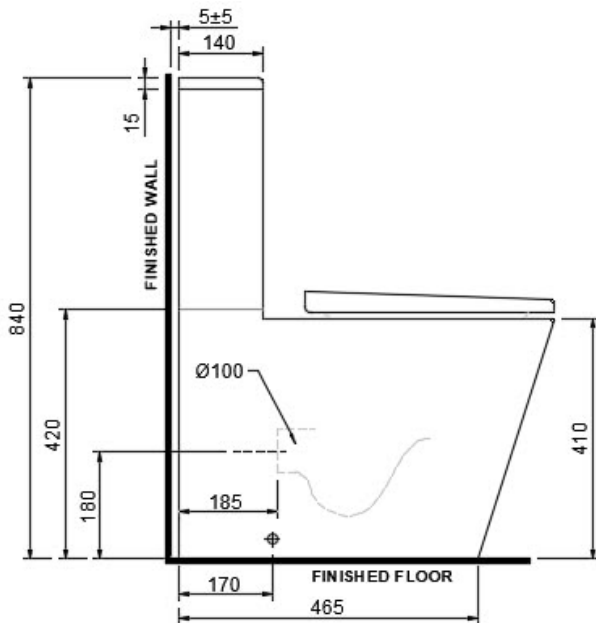
Toilet Pan

Floor fixing kit (below components)

1. Screw cover
2. Bracket to pan fixing screw
3. Screw cup
4. Floor fixing 'L shaped' bracket
5. Floor screw
6. Screw washer
7. Screw plug



Technical Drawing

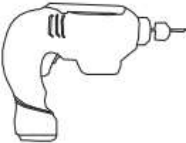
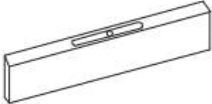
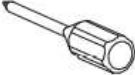


Tools Required

Safety Notice:

Prior to drilling into walls, check there are no hidden electrical wires, cables or water supply pipes. Always wear protective equipment such as safety glasses and hearing protection whilst using power tools.

Tools for installation (not supplied)

		
Electric drill	PTFE Tape	Spirit Level
		
Wrench	Screw driver	

Installation Notices

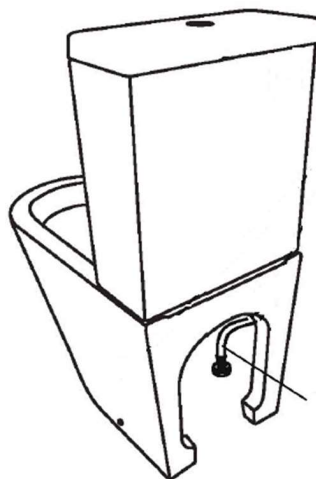
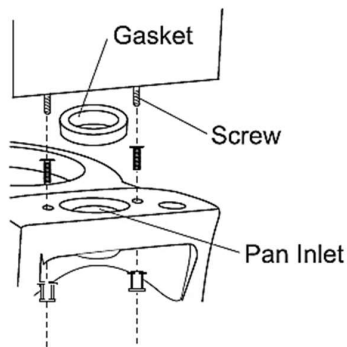
Check pan, cistern and seat for transit damage and verify all fixing kits, seals, and pan connectors are supplied. Confirm finished floor and wall are level and that the set-out suits the specific model (S-trap or P-trap as specified on the technical sheet).

Sanitaryware products must be installed by a licensed plumber in accordance with the installation instructions and UK water regulations.

Installation Instructions

“TANK FITTINGS ARE PRE-INSTALLED IN THE CISTERN”

Position the cistern on the pan by centering the gasket on the pan inlet. Securely tighten the screws so the cistern is level.

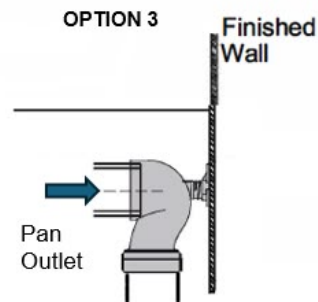
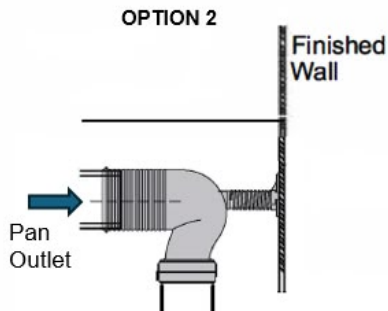
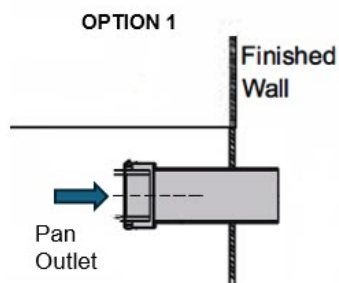


Connect the supply hose to the cistern inlet and feed the hose through the back side of the pan.

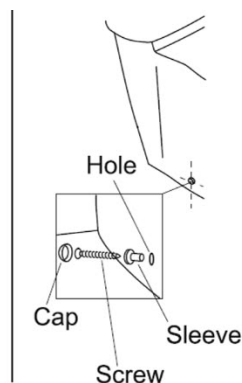
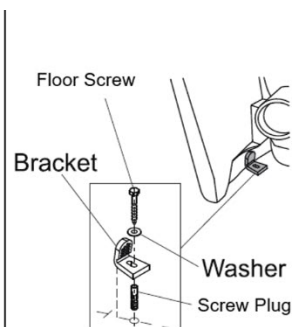
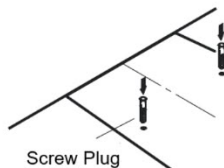
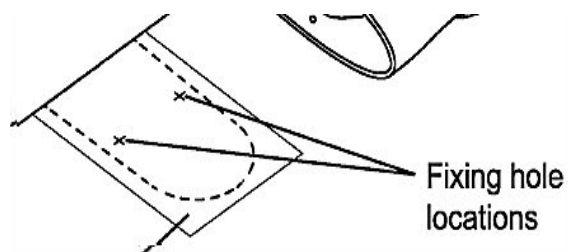
Flexible hose (Not supplied)

Pan Connector: (SOLD SEPARATELY)

Define the position of the connector. Place the connector onto the pan and position the connector between the outlet and waste pipe

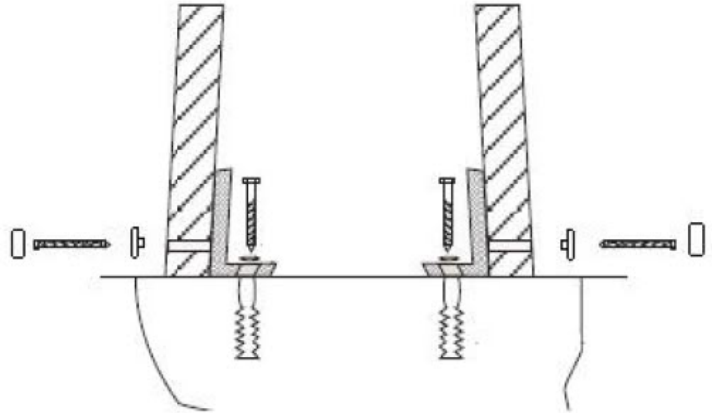
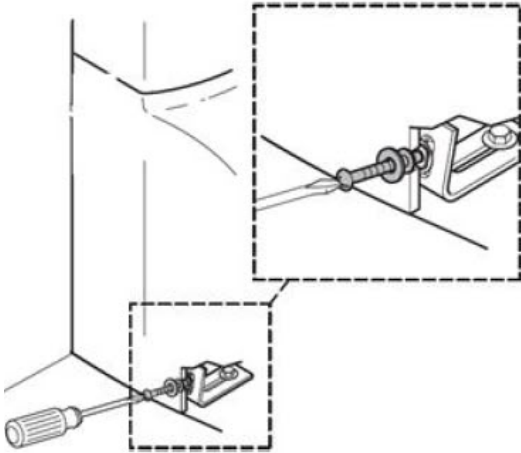


Mark the positions of the floor fixing kit holes. Drill fixing holes at the marked locations on the floor and insert the screw plug where required.

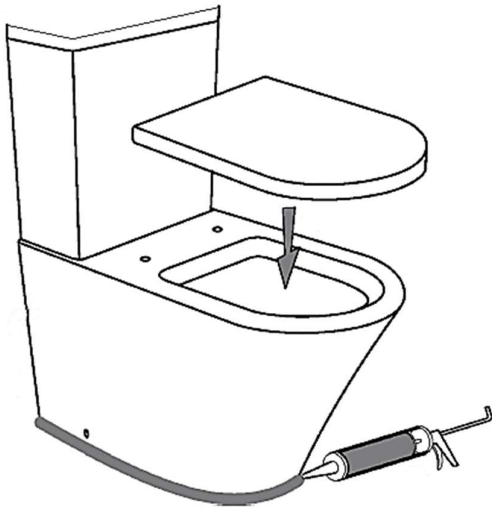


Once the pan connector is prepared, add a small amount of lubricant to the seal, then push the toilet into the required position, with the pan connector fully connected to the soil pipe (spigot).

Once aligned, secure the toilet pan into position using the fixings provided, do not overtighten. Finish by pushing on the screw covers.



***Please note that before pushing the pan to the wall. Make sure that the flexible hose is already connected to the inlet valve and to the angle valve then open the water supply (in angle valve)**

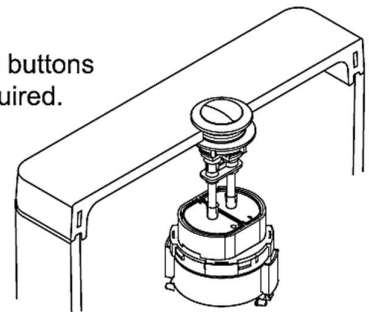


Test the system for leaks.

Apply a suitable sealant between the pan and adjacent surfaces.

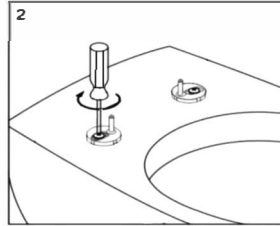
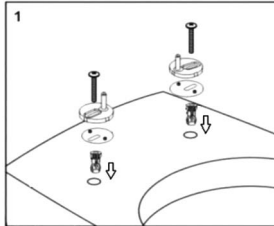
Push Button Installation

Fit the lid and test the buttons
Adjust the rods as required.



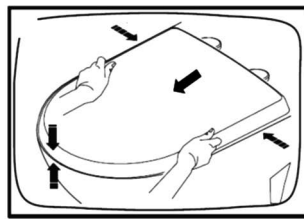
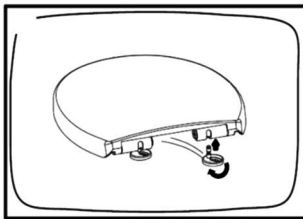
Seat & Cover Installation

1. Push the expanding plugs (part 1) into the holes on the toilet pan then place the gaskets (part 2) between fitting pegs (part 3) and toilet pan. Next, place the long screws (part 4) through the fitting pegs and gaskets and screw into the expanding plug (part 1).

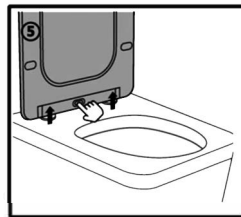
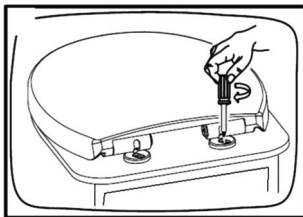


Please note: Fit the screws loosely and do not fully tighten at this stage

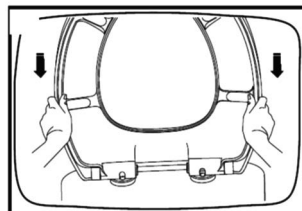
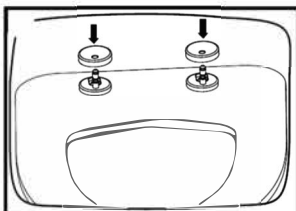
2. Turn the fittings on the toilet so that they align with the holes on the seat, then push the seat onto the pegs until it clicks into place. Gently move the seat so that it aligns on the toilet pan.



3. Once the seat is aligned, tighten the screws into the fittings (as below) then once the seat is secured, remove it by pressing the buttons and lifting away.



4. Place the fitting covers over the fixed fittings then push the seat onto the fitting pegs and click into position



Maintenance, Care & Cleaning

Maintenance and Cleaning Instructions

Turn off the water supply and flush the toilet to drain away the water in the tank, it is also recommended to have a bucket under the tank to catch draining water.

To replace the inlet valve

Disconnect the water supply from the inlet valve, then remove the inlet valve by unscrewing the nut on the underside of the cistern tank and remove the cistern tank lid and pull the inlet valve from the tank. Once replaced, ensure all seals are re-fitted.

Care Instructions

To maintain the surface finish of your product, wipe clean after every use, using a clean damp cloth, a mild detergent mixture can be used. Do not use abrasive cleaning agents or materials which can strip and scratch the surface; the use of these agents or materials can invalidate your guarantee.

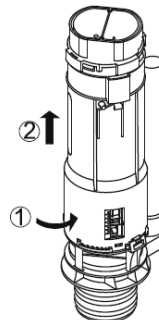
Replacing the flush valve and inlet valve:

Flush valves and inlet valves (also called fill valves) in toilets wear out over time due to mineral buildup, age, and constant use, leading to leaks, weak performance, or water waste. Replacing them restores proper function and prevents higher utility bills or further damage.

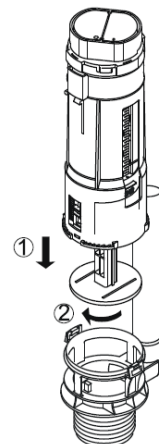
Flush Valve Issues: The flush valve releases water from the tank to the bowl during a flush; it fails when cracked, warped, or clogged. Common signs include constant running after flushing, weak or incomplete flushes, and continuous flow of water into the bowl. Mineral deposits or a deteriorated flapper seal may cause these problems, potentially leading to clogs or overflow if ignored.

Inlet Valve Issues: The inlet (fill) valve refills the tank after each flush and is prone to issues like improper water levels or continuous flow. Symptoms involve slow or noisy refilling, tank overflows, or loud hissing sounds from wear or debris. Faulty valves waste water by overfilling or failing to shut off properly.

- 1 Release flush valve by turning anti-clockwise and pulling straight up on the canister.



- 2 Assemble flush valve by pushing straight down into the canister and turning clockwise.



FLUSH VALVE REMOVAL & INSTALLATION

Common Installation Troubleshooting Issues:

Pan Instability/Wobbling:

The pan must be firmly fixed to the floor. Use the provided fixing kit (brackets and screws) to secure it, ensuring the floor is level. Apply silicone sealant along the back edge and base to stabilize and seal the unit.

Water Leaking from Behind Pan:

If water appears behind the unit, check the flush pipe to pan connection (using a pan connector) and the inlet valve connection. Ensure all seals are properly seated.

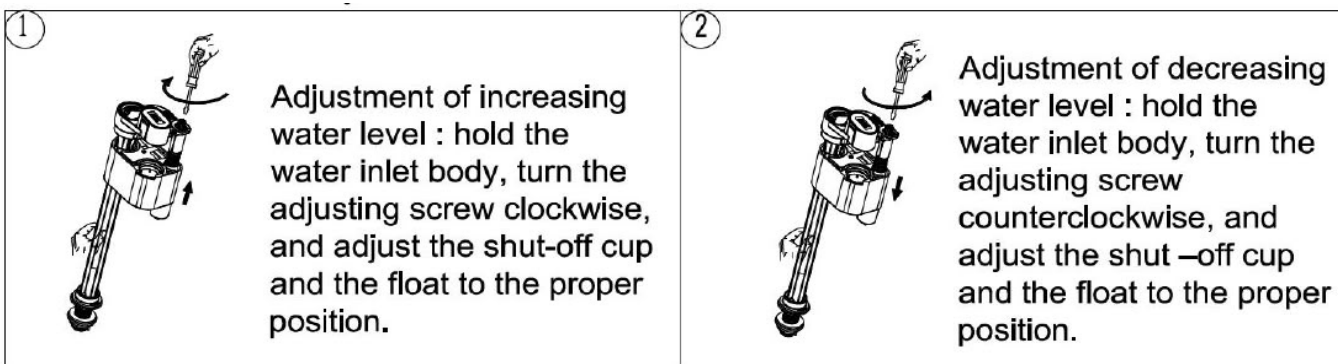
Continuous Flow of Water:

Check if the water level reaches the overflow on the flush valve; if so, adjust (or replace) the inlet valve. If not, inspect the syphon washer for damage.

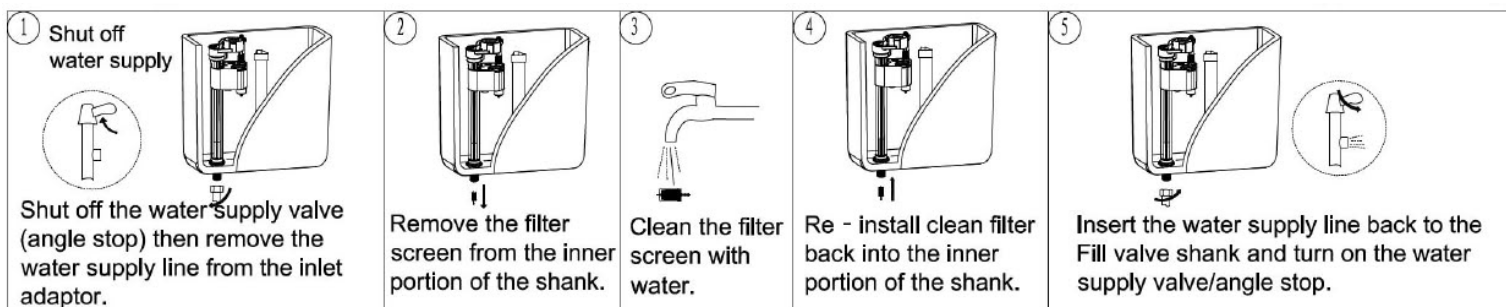
Weak Flush:

Adjust the level on the inlet valve.

Water Level Adjustment



Cleaning of Filter (Filter inside fill valve shank)



For more information

- visit betterbathrooms.com
- email customerservices@buyitdirect.co.uk
- call 0330 390 3062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA

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